

Phone: 08514 - 276211, 276212

Cell : 9866308468

Fax : 08514 - 276213



Email: srcp07hc@gmail.com

Principal.hc@jntua.ac.in

Web: www.srcpnandyal.edu.in

SANTHIRAM COLLEGE OF PHARMACY

Approved by AICTE & PCI, New Delhi – Affiliated to JNTUA, Anantapuramu

NH – 40, Nandyal, Kurnool District, Andhra Pradesh – 518501

2.7

Report on

Student Satisfaction Survey (SSS)

Academic Year 2022-23

Phone: 08514 - 276211, 276212

Cell : 9866308468

Fax : 08514 - 276213



Email: srcp07hc@gmail.com

Principal.hc@jntua.ac.in

Web: www.srcpnandyal.edu.in


SANTHIRAM COLLEGE OF PHARMACY

Approved by AICTE & PCI, New Delhi – Affiliated to JNTUA, Anantapuramu

NH – 40, Nandyal, Kurnool District, Andhra Pradesh – 518501

CONTENTS

S.No	DESCRIPTION
1	Student Satisfaction Survey
2	Questionnaire
3	Summary & Analysis of Student Satisfaction Survey
4	Action taken report


PRINCIPAL
Santhiram College of Pharmacy
NH-40, Nandyal-518501, A.P.

Phone: 08514 - 276211, 276212

Cell : 9866308468

Fax : 08514 - 276213



Email: srcp07hc@gmail.com

Principal.hc@jntua.ac.in

Web: www.srcpnandyal.edu.in

SANTHIRAM COLLEGE OF PHARMACY

Approved by AICTE & PCI, New Delhi – Affiliated to JNTUA, Anantapuramu
NH – 40, Nandyal, Kurnool District, Andhra Pradesh – 518501

1. Student Satisfaction Survey

The Internal Quality Assurance Cell (IQAC) of Santhiram College of Pharmacy, Nandyal, conducts the **Student Satisfaction Survey (SSS)** as an essential mechanism to evaluate and understand students' perceptions regarding various aspects of the institution. This survey focuses on the effectiveness of the teaching-learning process, the performance of the college in achieving academic and institutional goals, and the adequacy of infrastructural facilities. The feedback collected plays a pivotal role in identifying areas that require improvement and in implementing measures to enhance overall quality.

Structure of the Survey

The survey comprises a well-structured questionnaire recommended by the National Assessment and Accreditation Council (NAAC). It contains **21 questions** designed to cover a broad spectrum of academic and institutional parameters:

- **20 objective-type questions:** These aim to capture quantifiable feedback on key aspects of the teaching-learning experience, faculty performance, and facilities provided by the college.
- **1 open-ended question:** This provides students an opportunity to share their observations and suggestions in a descriptive manner, offering deeper insights into their expectations and areas for improvement.

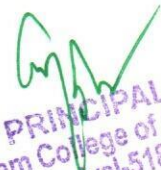
Methodology

The objective questions are based on a **Likert scale**, allowing students to rate their experiences on a graded scale ranging from **0 to 4**:

- **4:** Highest level of satisfaction.
- **0:** Lowest level of satisfaction.

This approach provides a more nuanced understanding of students' opinions, moving beyond the binary forced-choice method and enabling a comfortable range for students to express their feedback accurately.

The questionnaire is disseminated digitally through **Google Forms**, ensuring easy access and encouraging participation. Students are requested to respond sincerely to all the questions, dedicating their thoughtful efforts to each response.


PRINCIPAL
Santhiram College of Pharmacy
NH-40, Nandyal-518501, A.P.

Phone: 08514 - 276211, 276212
Cell : 9866308468
Fax : 08514 - 276213



Email: srcp07hc@gmail.com
Principal.hc@jntua.ac.in
Web: www.srcpnandyal.edu.in

SANTHIRAM COLLEGE OF PHARMACY

Approved by AICTE & PCI, New Delhi – Affiliated to JNTUA, Anantapuramu
NH – 40, Nandyal, Kurnool District, Andhra Pradesh – 518501

Significance of the Survey


The SSS is a critical tool for the institution's continuous improvement. It helps to:

1. **Enhance the Teaching-Learning Process:** By identifying strengths and weaknesses, the institution can refine teaching methods, adopt innovative pedagogies, and integrate advanced learning tools.
2. **Improve Infrastructure:** Feedback on infrastructural facilities allows for targeted upgrades and better resource management.
3. **Plan for the Future:** The survey results provide a foundation for strategic planning and setting priorities for academic and institutional development.
4. **Take Remedial Action:** Insights from the survey help address deficiencies and implement corrective measures promptly.

Survey Outcome

In the most recent survey, **85 students** participated, representing a significant portion of the student body. The analysis revealed that:

- Over **90% of students** reported high levels of satisfaction with the teaching-learning process and the institution's efforts.
- The responses highlighted the effectiveness of the faculty, relevance of the curriculum, and the supportive learning environment.
- Suggestions from students included further enhancement of practical training, improvement in digital resources, and increased opportunities for internships and field visits.


PRINCIPAL
Santhiram College of Pharmacy
NH-40, Nandyal-518501, A.P.




SANTHIRAM COLLEGE OF PHARMACY

Approved by AICTE & PCI, New Delhi – Affiliated to JNTUA, Anantapuramu
NH – 40, Nandyal, Kurnool District, Andhra Pradesh – 518501

2. Questionnaire

Following are questions for online student satisfaction survey regarding teaching learning process.

1. How much of the syllabus was covered in the class?
4 – 85 to 100%
3 – 70 to 84%
2 – 55 to 69%
1 – 30 to 54%
0 – Below 30%
2. How well did the teachers prepare for the classes?
4 – Thoroughly
3 – Satisfactorily
2 – Poorly
1 – Indifferently
0 – Won't teach at all
3. How well were the teachers able to communicate?
4 – Always effective
3 – Sometimes effective
2 – Just satisfactorily
1 – Generally ineffective
0 – Very poor communication
4. The teacher's approach to teaching can best be described as
4 – Excellent
3 – Very good
2 – Good
1 – Fair
0 – Poor
5. Fairness of the internal evaluation process by the teachers.
4 – Always fair
3 – Usually fair
2 – Sometimes unfair
1 – Usually unfair
0 – Unfair
6. Was your performance in assignments discussed with you?
4 – Every time
3 – Usually
2 – Occasionally/Sometimes
1 – Rarely


PRINCIPAL
Santhiram College of Pharmacy
NH-40, Nandyal-518501, A.P.

Phone: 08514 - 276211, 276212

Cell : 9866308468

Fax : 08514 - 276213



Email: srcp07hc@gmail.com


Principal.hc@jntua.ac.in

Web: www.srcpnandyal.edu.in

SANTHIRAM COLLEGE OF PHARMACY

**Approved by AICTE & PCI, New Delhi – Affiliated to JNTUA, Anantapuramu
NH – 40, Nandyal, Kurnool District, Andhra Pradesh – 518501**

-
- 0– Never
7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.
- 4 – Regularly
3 – Often
2 – Sometimes
1 – Rarely
0– Never
8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.
- 4 – Significantly
3 – Very well
2 – Moderately
1 – Marginally
0– Not at all
9. The institution provides multiple opportunities to learn and grow.
- 4 – Strongly agree
3 – Agree
2 – Neutral
1 – Disagree
0– Strongly disagree
10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.
- 4 – Every time
3 – Usually
2– Occasionally/Sometimes
1 – Rarely
0– Never
11. Your mentor does a necessary follow-up with an assigned task to you.
- 4 – Every time
3 – Usually
2 – Occasionally/Sometimes
1 – Rarely
0 – I don't have a mentor
12. The teachers illustrate the concepts through examples and applications.
- 4 – Every time
3 – Usually
2 – Occasionally/Sometimes
1– Rarely
0 – Never



PRINCIPAL
Santhiram College of Pharmacy
NH-40, Nandyal, Kurnool District, Andhra Pradesh



SANTHIRAM COLLEGE OF PHARMACY

**Approved by AICTE & PCI, New Delhi – Affiliated to JNTUA, Anantapuramu
NH – 40, Nandyal, Kurnool District, Andhra Pradesh – 518501**

-
13. The teachers identify your strengths and encourage you with providing right level of challenges.
- 4 – Fully
 - 3 – Reasonably
 - 2 – Partially
 - 1 – Slightly
 - 0 – Unable to
14. Teachers are able to identify your weaknesses and help you to overcome them.
- 4 – Every time
 - 3 – Usually
 - 2 – Occasionally/Sometimes
 - 1 – Rarely
 - 0 – Never
15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.
- 4 – Strongly agree
 - 3 – Agree
 - 2 – Neutral
 - 1 – Disagree
 - 0 – Strongly disagree
16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences.
- 4 – To a great extent
 - 3 – Moderate
 - 2 – Some what
 - 1 – Very little
 - 0 – Not at all
17. Teachers encourage you to participate in extracurricular activities.
- 4 – Strongly agree
 - 3 – Agree
 - 2 – Neutral
 - 1 – Disagree
 - 0 – Strongly disagree
18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.
- 4 – To a great extent
 - 3 – Moderate
 - 2 – Some what
 - 1 – Very little
 - 0 – Not at all


PRINCIPAL
Santhiram College of Pharmacy
NH-40, Nandyal-518501, A.P.

Phone: 08514 - 276211, 276212
Cell : 9866308468
Fax : 08514 - 276213



Email: srcp07hc@gmail.com
Principal.hc@jntua.ac.in
Web: www.srcpnandyal.edu.in

SANTHIRAM COLLEGE OF PHARMACY

**Approved by AICTE & PCI, New Delhi – Affiliated to JNTUA, Anantapuramu
NH – 40, Nandyal, Kurnool District, Andhra Pradesh – 518501**

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

- 4 – Above 90%
- 3 – 70 – 89%
- 2 – 50 – 69%
- 1 – 30 – 49%
- 0 – Below 29%

20. The overall quality of teaching-learning process in your institute is very good.

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

- a)
- b)
- c)


PRINCIPAL
Santhiram College of Pharmacy
NH-40, Nandyal-518501, A.P.

Phone: 08514 - 276211, 276212

Cell : 9866308468

Fax : 08514 - 276213



Email: srcp07hc@gmail.com

Principal.hc@jntua.ac.in

Web: www.srcpnandyal.edu.in

SANTHIRAM COLLEGE OF PHARMACY

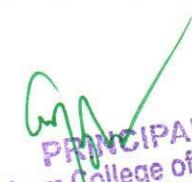
Approved by AICTE & PCI, New Delhi – Affiliated to JNTUA, Anantapuramu

NH – 40, Nandyal, Kurnool District, Andhra Pradesh – 518501

3. Summary & Analysis of Student Satisfaction Survey

S.No	Evaluation Parameters (Questions)	4	3	2	1	0
1	How much of the syllabus was covered in the class?	44	40	1	0	0
2	How well did the teachers prepare for the classes?	30	55	0	0	0
3	How well were the teachers able to communicate?	54	22	6	2	1
4	The teacher's approach to teaching can best be described as	46	24	13	2	0
5	Fairness of the internal evaluation process by the teachers.	54	25	5	0	1
6	Was your performance in assignments discussed with you?	53	19	12	0	1
7	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students	49	22	12	1	1
8	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth	28	42	14	0	1
9	The institution provides multiple opportunities to learn and grow	33	45	6	0	1
10	Teachers inform you about your expected competencies, course outcomes and programme outcomes.	55	20	9	0	1
11	Your mentor does a necessary follow-up with an assigned task to you	47	28	6	2	2
12	The teachers illustrate the concepts through examples and applications.	45	35	3	1	1
13	The teachers identify your strengths and encourage you with providing right level of challenges	45	33	4	2	1
14	Teachers are able to identify your weaknesses and help you to overcome them	47	26	7	2	3
15	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.	36	41	7	0	1
16	The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences.	49	31	4	0	1
17	Teachers encourage you to participate in extracurricular activities	42	38	4	0	1
18	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	41	40	2	1	1
19	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.	33	41	8	2	1
20	The overall quality of teaching-learning process in your institute is very good.	38	42	4	0	1

4– Excellent; 3 – Very good; 2 – Good; 1 – Average; 0– Poor


PRINCIPAL
Santhiram College of Pharmacy
NH-40, Nandyal-518501, A.P.

Phone: 08514 - 276211, 276212

Cell : 9866308468

Fax : 08514 - 276213



Email: srcp07hc@gmail.com

Principal.hc@jntua.ac.in

Web: www.srcpnandyal.edu.in

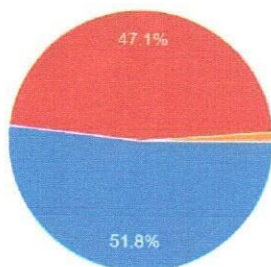
SANTHIRAM COLLEGE OF PHARMACY

Approved by AICTE & PCI, New Delhi – Affiliated to JNTUA, Anantapuramu

NH – 40, Nandyal, Kurnool District, Andhra Pradesh – 518501

1) How much of the syllabus was covered in the class?

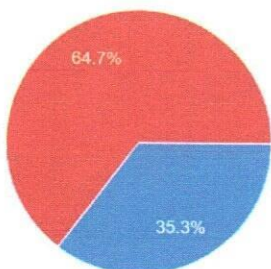
85 responses



- 85 to 100%
- 70 to 84%
- 55 to 69%
- 30 to 54%
- Below 30%

2) How well did the teachers prepare for the classes?

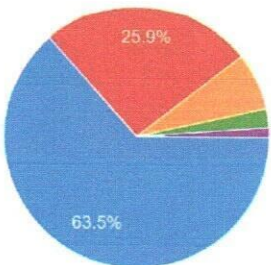
85 responses



- Thoroughly
- Satisfactorily
- Poorly
- Indifferently
- Won't teach at all

3) How well were the teachers able to communicate?

85 responses



- Always effective
- Sometimes effective
- Just satisfactorily
- Generally in effective
- Very poor communication

Principal
PRINCIPAL
Santhiram College of Pharmacy
NH-40, Nandyal-518501, Andhra Pradesh

Phone: 08514 - 276211, 276212

Cell : 9866308468

Fax : 08514 - 276213



Email: srcp07hc@gmail.com

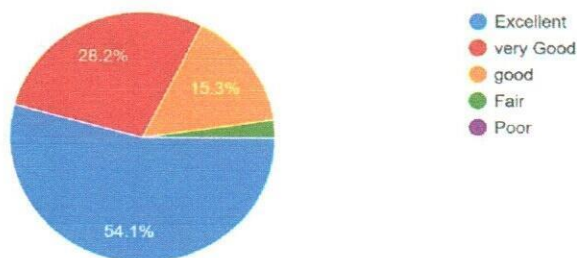
Principal.hc@jntua.ac.in

Web: www.srcpnandyal.edu.in

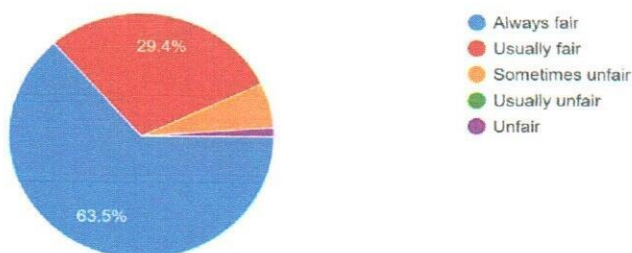
SANTHIRAM COLLEGE OF PHARMACY

Approved by AICTE & PCI, New Delhi – Affiliated to JNTUA, Anantapuramu
NH – 40, Nandyal, Kurnool District, Andhra Pradesh – 518501

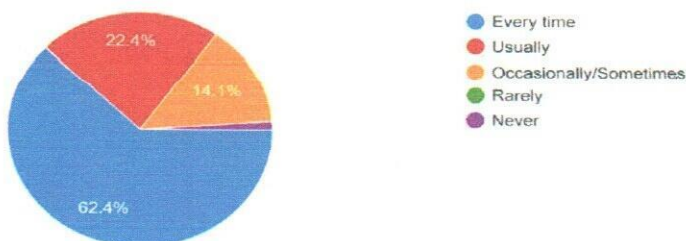
4) The teacher's approach to teaching can best be described as
85 responses




5) Fairness of the internal evaluation process by the teachers.
85 responses



6) Was your performance in assignments discussed with you?
85 responses




PRINCIPAL
Santhiram College of Pharmacy
NH-40, Nandyal-518501, A.P.

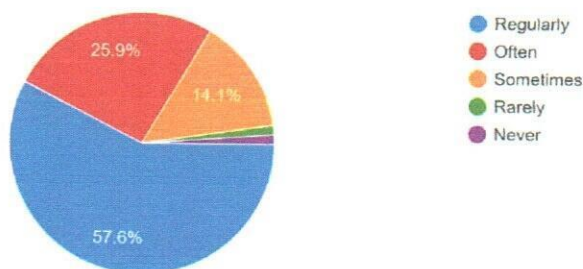


SANTHIRAM COLLEGE OF PHARMACY

Approved by AICTE & PCI, New Delhi – Affiliated to JNTUA, Anantapuramu
NH – 40, Nandyal, Kurnool District, Andhra Pradesh – 518501

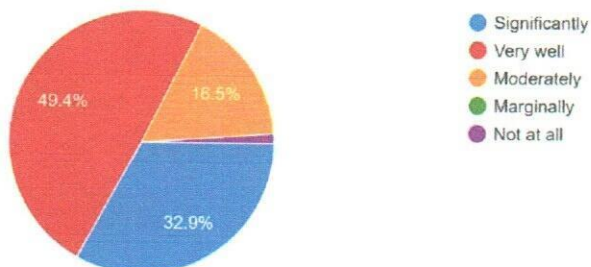
7) The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

85 responses



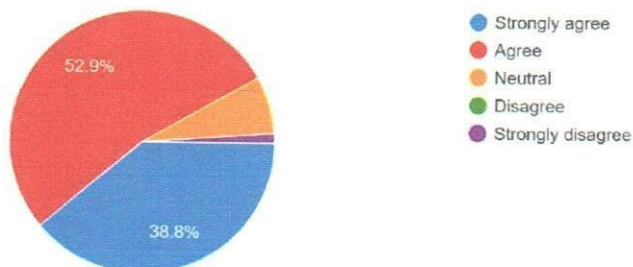
8) The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.


85 responses



9) The institution provides multiple opportunities to learn and grow.

85 responses




PRINCIPAL
Santhiram College of Pharmacy
NH-40, Nandyal-518501, A.P.

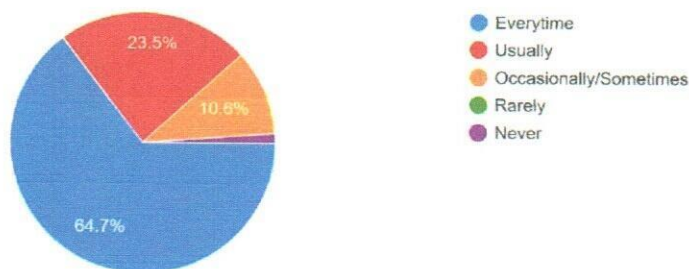


SANTHIRAM COLLEGE OF PHARMACY

Approved by AICTE & PCI, New Delhi – Affiliated to JNTUA, Anantapuramu
NH – 40, Nandyal, Kurnool District, Andhra Pradesh – 518501

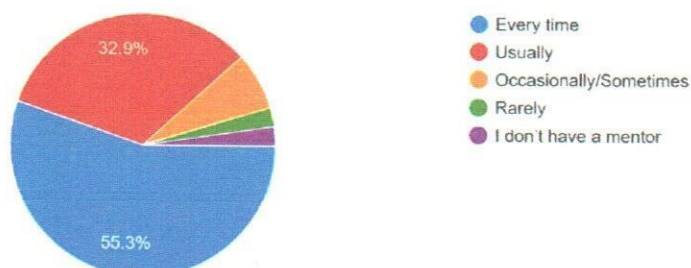
10) Teachers inform you about your expected competencies, course outcomes and programme outcomes.

85 responses



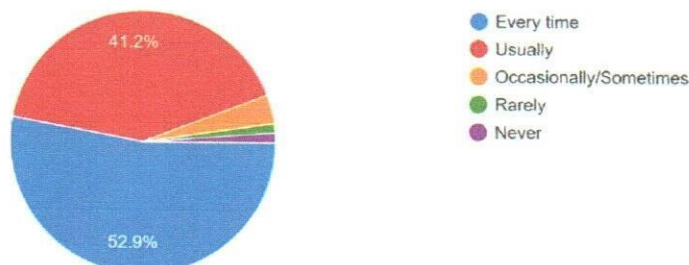
11) Your mentor does an necessary follow-up with an assigned task to you.


85 responses



12) The teachers illustrate the concepts through examples and applications.

85 responses



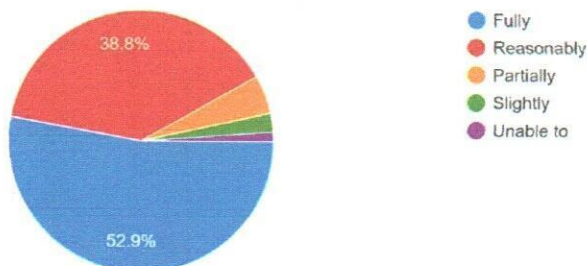

PRINCIPAL
Santhiram College of Pharmacy
NH-40, Nandyal-518501



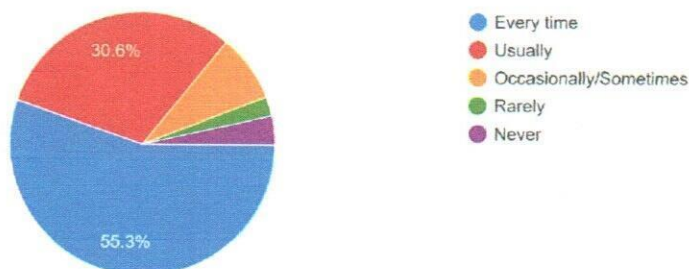
SANTHIRAM COLLEGE OF PHARMACY

Approved by AICTE & PCI, New Delhi – Affiliated to JNTUA, Anantapuramu
NH – 40, Nandyal, Kurnool District, Andhra Pradesh – 518501

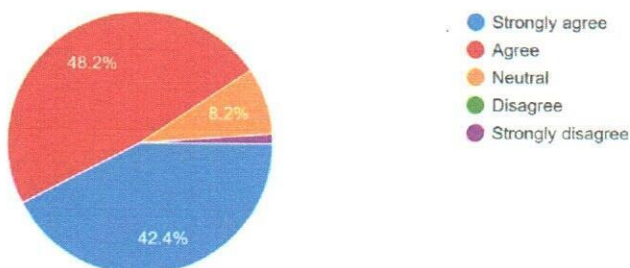
13) The teachers identify your strengths and encourage you with providing right level of challenges.
85 responses



14) Teachers are able to identify your weaknesses and help you to over come them.
85 responses



15) The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.
85 responses



PRINCIPAL
Santhiram College of Pharmacy
NH-40, Nandyal-518501, Andhra Pradesh

Phone: 08514 - 276211, 276212

Cell : 9866308468

Fax : 08514 - 276213



Email: srcp07hc@gmail.com

Principal.hc@jntua.ac.in

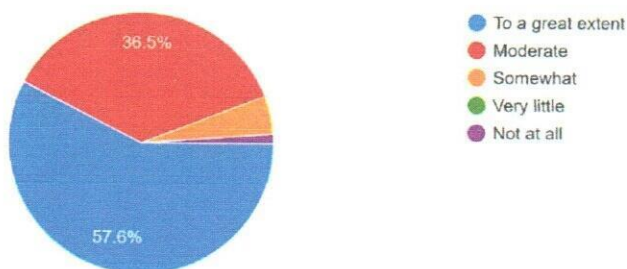
Web: www.srcpnandyal.edu.in

SANTHIRAM COLLEGE OF PHARMACY

Approved by AICTE & PCI, New Delhi – Affiliated to JNTUA, Anantapuramu
NH – 40, Nandyal, Kurnool District, Andhra Pradesh – 518501

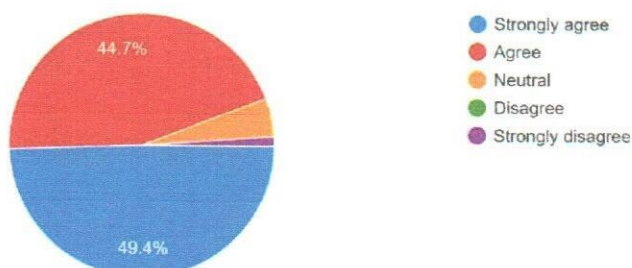
16) The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

85 responses



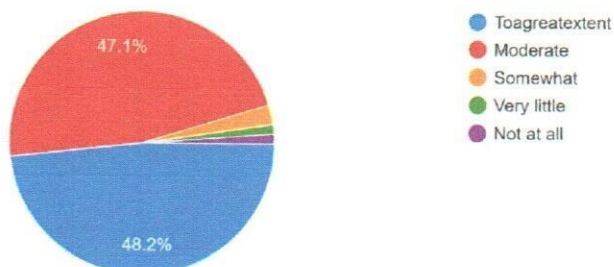
17) Teachers encourage you to participate in extracurricular activities.


85 responses



18) Efforts are made by the institute/teachers to inculcates soft skills, life skills and employ ability skills to make you ready for the world of work.

85 responses




PRINCIPAL
Santhiram College of Pharmacy,
NH-40, Nandyal-518501, A.P.

Phone: 08514 - 276211, 276212
Cell : 9866308468
Fax : 08514 - 276213



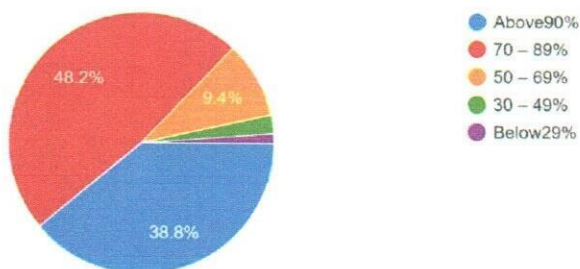
Email: srcp07hc@gmail.com
Principal.hc@jntua.ac.in
Web: www.srcpnandyal.edu.in

SANTHIRAM COLLEGE OF PHARMACY

Approved by AICTE & PCI, New Delhi – Affiliated to JNTUA, Anantapuramu
NH – 40, Nandyal, Kurnool District, Andhra Pradesh – 518501

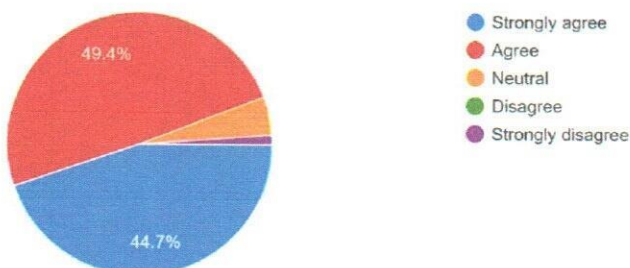
19) What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.


85 responses



20) The overall quality of teaching-learning process in your institute is very good.

85 responses




PRINCIPAL
Santhiram College of Pharmacy
NH-40, Nandyal-518501, A.P.

Phone: 08514 - 276211, 276212
Cell : 9866308468
Fax : 08514 - 276213



Email: srcp07hc@gmail.com
Principal.hc@jntua.ac.in
Web: www.srcpnandyal.edu.in

SANTHIRAM COLLEGE OF PHARMACY

Approved by AICTE & PCI, New Delhi – Affiliated to JNTUA, Anantapuramu
NH – 40, Nandyal, Kurnool District, Andhra Pradesh – 518501

21) Give three observations/suggestions to improve the overall teaching-learning experience in your institution.

85 responses

Good

Nothing

Everything is good

Encouraging the sports


Need extra time for sports

Everything is good

Encourage in sports activities, give permission to participate in cultural's

Need extra time for sports hour

Very well and i am understanding clearly


PRINCIPAL
Santhiram College of Pharmacy
NH-40, Nandyal-518501, A.P.

Phone: 08514 - 276211, 276212

Cell : 9866308468

Fax : 08514 - 276213



Email: srcp07hc@gmail.com

Principal.hc@jntua.ac.in


Web: www.srcpnandyal.edu.in

SANTHIRAM COLLEGE OF PHARMACY

**Approved by AICTE & PCI, New Delhi – Affiliated to JNTUA, Anantapuramu
NH – 40, Nandyal, Kurnool District, Andhra Pradesh – 518501**

4. Action Taken Report

1. Faculties are instructed to adhere to the Schedule of Instructions and ensure 100% syllabus completion. The academic in-charge reviews syllabus progress on a monthly basis.
2. To enhance teaching methodologies, all faculties are encouraged to integrate ICT tools into their teaching practices.
3. Student assignments are discussed individually, with specific advice given to help improve their grades. After evaluation, answer scripts are shown to students for review and signature. Additionally, an overall analysis sheet is prepared and shared with students.
4. Mandatory internship programs are actively promoted, and field visits are organized to enhance practical learning.
5. Each student is assigned a designated faculty mentor who addresses academic, psychological, and social concerns through regular discussions, providing appropriate guidance and support.


PRINCIPAL
Santhiram College of Pharmacy
NH-40, Nandyal-518501, A.P.